



TENNIS SQUASH PADEL BADMINTON APPAREL EQUIPMENT

Return Policy

If you are not completely satisfied with your purchase, you can return any stock, non-customized merchandise in new condition within 30 days of delivery. We will be happy to refund the items being returned at purchase price, less shipping and handling. Unless otherwise noted, the refund will only be for the purchase price of the returned items; shipping and handling fees will not be refunded.

All sales of custom merchandise are final and cannot be returned. If you purchased customized merchandise online and received damaged, defective, or inaccurate product, please call our team at (800) 999-6263 so we can assist you immediately.

How to Return:

To initiate a return, please call us at (800) 999-6263 to obtain a return material authorization (RMA) number. After receiving the RMA number, place the items to return in the original box if available along with the packing slip. Write the RMA number on the outside of the box and take it to your local UPS, FedEx, or Post Office. If returning via USPS, please obtain proof of receipt.

Refund:

Credit for the returned items is applied to the credit card that was used to make the purchase. Returns will be applied to the purchasing credit card within 5 to 10 days upon receipt.

If merchandise was purchased using a Dunlop Sports eGift Card, your refund will be credited back to you in the form of a new us.dunlopsports.com eGift Card.

If the return is a result of our error, Dunlop Sports will compensate you for the return shipping.